

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Eric Berg; Krishna Kilambi

Assignee: Siebel Systems, Inc.

Title: Method and Apparatus to Facilitate Development of a Customer-Specific Business Process Model

Application No.: 10/602,260 Filing Date: June 23, 2003

Examiner: Brett A. Feeney Group Art Unit: 3624

Docket No.: OIC0050US Confirmation No. 1943

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Austin, Texas  
May 24, 2012

Mail Stop Petition  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

PETITION TO WITHDRAW HOLDING OF ABANDONMENT

Dear Sir:

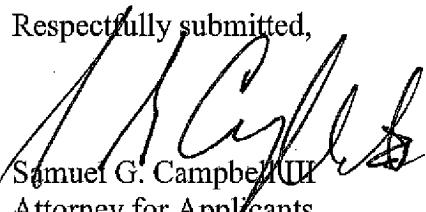
The above-identified application has been held abandoned for failure to respond to the Non-Final Office Action of February 26, 2010, which had a shortened statutory period set to expire May 26, 2010. This Non-Final Office Action was never received by applicants' current representatives. Pursuant to 37 C.F.R. § 1.181(a), the applicants respectfully petition the Commissioner to withdraw the holding of abandonment in the above-identified application and remail the non-received Final Office Action in light of the following points:

1. The original Non-Final Office Action of February 26, 2010 was never received by the applicants' current representatives, and thus the applicants could not have responded to the Non-Final Office Action within the statutory period.
2. Per MPEP §711.03(c)(I)(A), the applicants respectfully submit that a Petition to Withdraw Holding of Abandonment is proper under these circumstances. Accordingly, the undersigned states for the record that the original Non-Final Office Action of February 26, 2010 was not received by counsel for the applicants.

3. The undersigned also states for the record that applicants' current representatives have a docketing system for recording all Office Actions received at the correspondence address of record with the USPTO. Per the firm's procedures, all incoming Office Actions are entered into the docketing system promptly after receipt. The docketing system tracks the application number, attorney docket number, mail date of the Office Actions, and due dates for responses to the Office Actions. This docketing system is believed to be sufficiently reliable.
4. The undersigned states for the record that no hard copy of a master docket is known to exist that shows all replies for Campbell Stephenson (CS) LLP, applicants' current representatives, that are docketed for May 26, 2010, the three month date from February 26, 2010, the mail date of the nonreceived Office Action. However, attached is a copy of the docket for attorney SGC, the undersigned, which was printed November 16, 2011.
5. Attached is an invention data sheet that was recently printed from the docketing system for the instant application, which is identified by inventors, attorney docket number and title. The undersigned states for the record that the attached invention data sheet lists SGC as the responsible attorney for the instant application, and that SGC has been the responsible attorney for the instant application since April 1, 2010, a date that predates the three month due date of May 26, 2010. The undersigned states for the record that the docketing system will record the date when an update is made to the responsible attorney. The attached invention data sheet shows that no change has been made to the responsible attorney since April 1, 2010, the date of the last update to invention data for the instant application.
6. The undersigned states that the docketing system prints dockets for an individual attorney, which identify due dates for all Office Action replies that list the individual attorney as the responsible, supervising, or working attorney. The attached docket portion shows all replies due May 26, 2010 in which SGC (see far right hand side), the undersigned, is the responsible, supervising, or working attorney. A review of this docket portion shows no reply was due May 26, 2010 for the instant application, which supports the position that the original Non-Final Office Action of February 26, 2010, was not received by Applicants' current representatives.
7. The undersigned attests to the fact that a search of the file jacket and docket records indicates that the original Non-Final Office Action of February 26, 2010 was not received. Attached are copies of the docket record for this application and file jacket attached. These copies show that the Final Office Action was not entered into the docketing system per CS LLP's procedures and that the Final Office Action was not entered into the file jacket per the CS LLP's procedures.
8. The applicants therefore respectfully request that the holding of abandonment be withdrawn and the nonreceived Non-Final Office Action of February 26, 2010 be remailed.

In view of the remarks set forth herein, the applicants believe the holding of abandonment should be withdrawn, the nonreceived Final Office Action of February 26, 2010 should be remailed, and that no petition fee is required. Should any fee be due for this petition, please charge such fee to Deposit Account No. 502306. Should any issues remain that might be subject to resolution through a telephonic interview, the examiner is requested to telephone the undersigned.

Respectfully submitted,

  
Samuel G. Campbell, III  
Attorney for Applicants  
Reg. No. 42,381  
Telephone: (512) 439-5084  
Facsimile: (512) 439-5099

New	Copy	Search	Save	Print	Delete	Undo	Exit
<b>Case Number:</b> <b>OIC050</b> <b>Case Status:</b> <b>Patent Application</b>							
Client:	OIC	Disclosure Date: <input type="text"/>					
Owner:	<input type="text"/>	Client Reference #: <b>SIEB193</b>					
Attorney:	<input type="text"/>	Priority Date: <b>23-Jun-2003</b>					
<b>Title:</b> Method and Apparatus to Facilitate Development of A Customer-Specific Business Process Model							
Priority Country:	US	Status: <input type="checkbox"/> Active <input type="checkbox"/> Pending <input type="checkbox"/> Abandoned <input type="checkbox"/> Withdrawn					
<input type="checkbox"/> Berg, Eric <input type="checkbox"/> Klambi, Krishna							
User ID:	<input type="text"/>	Date Created:	<input type="text"/>	Last Update:	<input type="text"/>	Entered By:	<input type="text"/>

Due Date Indicator	Action Due Action Type	Case Number/SubCase Country	Status Client	App Number Pat Number	App Date Iss Date	Atty's
26-May-2010 Due Date	Information Disclosure Stmt	OIC0333 / United States of America	Published Oracle International Corporation	12/713591	26-Feb-2010	SGC
		<b>Title:</b> DEAL MANAGEMENT IN A CUSTOMER RELATIONSHIP MANAGEMENT ENVIRONMENT				
26-May-2010 Due Date	Information Disclosure Stmt	OIC0338 / United States of America	Published Oracle International Corporation	12/713556	26-Feb-2010	SGC
		<b>Title:</b> Deal Analysis Workbench for a Customer Relationship Management Environment				
26-May-2010 Due Date	Check Priority Claim	OIC0338 / United States of America	Published Oracle International Corporation	12/713556	26-Feb-2010	SGC
		<b>Title:</b> Deal Analysis Workbench for a Customer Relationship Management Environment				
26-May-2010 Due Date	Information Disclosure Stmt	VRT0289 / C1 United States of America	Pending Veritas Software Corporation	12/713626	26-Feb-2010	SGC BAB
		<b>Title:</b> System and Method For Managing Backup Operations of Virtual Machines				

- by Due Date
- by Due Date (Calendar)
- by Attorney
- by Attorney (Via Email)
- by Client

Report Format	Report Format	Remarks
<input type="radio"/> Concise	<input type="radio"/> Print	<input type="radio"/> Do Not Print
<input checked="" type="radio"/> Comprehensive		

Preview before printing

From Date:

26-May-2010

From Date:

To Date:

26-May-2010

To Date:

Attorney:

sgc

Client:

Status Codes:

Active

Inactive

All

Status(es):

Action Type:

Action Due:

Indicator:

Country:

Area:

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## Country Application

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Case Number: OIC0050

Country: US

SubCase:

Client: Oracle International Corporation

United States of America

Case Type: ORD

Application Status: Pending

Applic. Title: Method and Apparatus to Facilitate Development of A Customer-Specific Business Process Model

Application Number: 10/602260

Filing Date: 23-Jun-2003

Publication Number:

Publication Date:

Patent Number:

Issue Date:

Parent/PCT Number:

Parent/PCT Date :

Parent Issue Number:

Parent Issue Date :

Agent:

Expiration Date:

PTA: 0

Agent Reference No.:

Tax Schedule: LE

Confirmation #:

Remarks: POA filed 8/16/06.

Rec'd Decision on Petition to Withdraw from Record dtd 9/6/05 - the request is dismissed as moot since POA to Blakely has been revoked. All future communications will be directed to CSA.

Rec'd Notice Re Change of POA dtd 8/31/06.

Rec'd Notice of Acceptance of POA and Notice Re Change of POA dtd 8/31/06.

Response to FINAL filed 9-25-08.

# Country Application

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## List Of Actions

Action(s) Due	Due Date		Action Taken
IDS Filed	30-Jan-2008	Due Date	30-Jan-2008
1 Month to Due Date	13-Apr-2008	Reminder	15-May-2008
3 Month Due Date	13-May-2008	Due Date	15-May-2008
1st Extension	13-Jun-2008	Reminder	15-May-2008
2nd Extension	13-Jul-2008	Reminder	15-May-2008
2 Weeks to Final Date	28-Jul-2008	Due Date	15-May-2008
6 Month Final	13-Aug-2008	Final	15-May-2008
Advisory Action Received	07-Oct-2008	Final	07-Oct-2008
2 Mo. Due Date - FINAL OA	28-Oct-2008	Reminder	25-Sep-2008
3 Month Due Date	28-Nov-2008	Due Date	08-Dec-2008
RCE Filed	08-Dec-2008	Due Date	08-Dec-2008
1st Extension	28-Dec-2008	Reminder	08-Dec-2008
2nd Extension	28-Jan-2009	Reminder	08-Dec-2008
2 Weeks to Final Date	12-Feb-2009	Due Date	08-Dec-2008
6 Month Final Date	28-Feb-2009	Final	08-Dec-2008
Advisory Action DROP DEAD	28-Feb-2009	Due Date	08-Dec-2008
IDS for CPA/RCE	08-Mar-2009	Due Date	08-Dec-2008
1 Month to Due Date	10-May-2009	Reminder	10-Jul-2009
3 Month Due Date	10-Jun-2009	Due Date	10-Jul-2009
1st Extension	10-Jul-2009	Reminder	10-Jul-2009
2nd Extension	10-Aug-2009	Reminder	10-Jul-2009
2 Weeks to Final Date	25-Aug-2009	Due Date	10-Jul-2009
6 Month Final	10-Sep-2009	Final	10-Jul-2009
2 Mo. Due Date - FINAL OA	20-Dec-2009	Reminder	21-Dec-2009
Advisory Action Received	30-Dec-2009	Final	20-Jan-2010
3 Month Due Date	20-Jan-2010	Due Date	20-Jan-2010
RCE Filed	20-Jan-2010	Due Date	20-Jan-2010
1st Extension	20-Feb-2010	Reminder	20-Jan-2010
2nd Extension	20-Mar-2010	Reminder	20-Jan-2010
2 Weeks to Final Date	04-Apr-2010	Due Date	20-Jan-2010
6 Month Final Date	20-Apr-2010	Final	20-Jan-2010

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Advisory Action DROP DEAD	20-Apr-2010	Due Date	20-Jan-2010
IDS for CPA/RCE	20-Apr-2010	Due Date	28-May-2010
Respond to Abandonment	25-Nov-2010	Due Date	

**User ID:** bzepeda**Date Created:** 13-Jun-2006**Last Update:** 26-Sep-2008

Eric Bear, Kessuna Krambe		CLIENT NO./MATTER NO. <b>OIC005005</b>			
Method and Apparatus To Facilitate Development Customer-specific Business Process Model		SERIAL NO. <b>101602,260</b>			
IE		FILING DATE <b>6/23/03</b>			
SIGNEE <b>SCREW SYSTEMS, Inc.</b>		ATTORNEY <b>SEC</b>			
		PRIORITY CL.			
		CLIENT CASE NO. <b>SC68193/01JS</b>			
MAILED TO P.O. <b>6/23/03</b>	APPLN. MAILED TO P.O. <b>6/23/03</b>				
1/6/04	REC'D BY P.O. <b>6/23/03</b>				
14252	FRAME <b>0554</b>	FOREIGN FILING INQ.			
TO CLIENT					
OFFICE ACTION	DATE	RESP. DUE	PAPER FILED	DATE MAILED	RECEIPT
RA	2/13/08	5/13/08	Response, EFT	5/18/08	5/15/08
RA	8/28/08	10/28/08 (2 mo) 11/17/08 (3 mo)	Response	9/25/08	9/25/08
VISORY	10/7/08	11/28/08	RCE	12/18/08	12/8/08
On Final	3/10/09	6/10/09	Response	7/10/09	7/10/09
AI	10/26/09	12/26/09 (2 mo) 1/21/10 (1 mo)	Response	12/21/09	12/21/09
VISORY	12/30/09	1/20/10	RCE, Amendments	1/20/10	✓
<i>on Trial</i>					
E ISSUE FEE PAID					
PATENT DATE					
ES PATENT FORWARDED TO CLIENT					
FEES DUE	MAILED	RECEIPT	ACK'D		
FEES DUE	MAILED	RECEIPT	ACK'D		
FEES DUE	MAILED	RECEIPT	ACK'D		
<i>"Bucket"</i>					